

COUNTY COUNCIL MEETING – 15 FEBRUARY 2018

**Question to Helen Fisher
Cabinet Support Member for Highways and Transport**

By Kyle Robinson

Question

Does the Cabinet Support Member agree with me that utility companies should always ensure our pavements and highways are left in a high quality condition after they've carried out work? Therefore will the Cabinet Support Member ensure highways officers urgently inspect the diabolical state Virgin Media has left pavements in on Lynn Avenue, Milton Crescent, Barrie Gardens and Browning Grove in my division? Will the Cabinet Support Member also assure local residents and me that the County Council will immediately pursue this matter with Virgin Media and ensure they rectify the mess they've left?

Reply

Highway officers are working closely with Virgin Media at Talke. Virgin Media have issues nationally with their delivery of Project Lighting, the delivering of superfast fibre direct to the premise. All Utility Companies have to comply with the specification attached to New Roads and Streetworks Act 1991. Due to the level of non-compliance with the specification for the reinstatement of the highway within Staffordshire, Virgin Media have entered into a self-imposed improvement plan and meet monthly with the County Council to manage progress. The pavements identified in Talke will be discussed further at the next meeting with Virgin Media on Friday 16th February 2018. Specific localised issues can be raised directly to the Cabinet Member and do not need to wait for County Council Meetings.